Special Notice to California Residents

Last Modified: February 11, 2020

The California Consumer Privacy Act ("CCPA") regulates how Ivanti handles personal information of California residents and gives certain rights with respect to their personal information. This includes the right to request disclosure or deletion of your personal information, as well as the right to direct a business to opt out the sale of your personal information.

Ivanti is both a “business” and a “service provider” under the CCPA. When we act as a service provider, Ivanti collects information under the direction of its Customers and has no direct relationship with the individuals whose personal data it processes. The use of information collected through our Services shall be limited to the purpose of providing the service for which our customer has engaged Ivanti. If you would like more information about how your personal information is processed by companies that have engaged us as a service provider, please contact those companies directly.

This supplemental privacy policy applies to information we collect in our role as a business. Ivanti sells software, not data. We collect data in order to respond to your inquiries, improve our products and services, support your use of our products, help you use our products more efficiently, market our products and services, and generally perform our contractual obligations. We do not sell, rent, share, or otherwise disclose your personal data to anyone except as necessary to support your use of our products and to market and sell our products and services. You can read more about how we use personal information in our Privacy Policy.

Right to Request Disclosure
California resident may request the following types of information from Ivanti:

- Categories of personal information collected about you;
- Categories of sources from which personal information about you is collected;
- Business or commercial purpose of collecting or selling, if applicable, personal information;
- Categories of third parties with whom Ivanti shares personal information;
- Categories of personal information shared with vendors for a business purpose;
- Personal information collected about you

Right to Request Deletion of Your Data
California Residents may request that Ivanti delete any personal information that we have collected from you. There are exceptions where Ivanti may not fulfill a request to delete information, such as when retention of your data is required to maintain compliance with a legal obligation.
Right to Opt Out of Sale
California residents have the right to opt out of the sale of your personal information to third parties, as “sale” is defined under CCPA.

Non-Discrimination
We will not discriminate against you for exercising any of your CCPA Rights.

Exercising your CCPA Rights
If you wish to exercise your rights under CCPA, please email privacy@ivanti.com. You may also submit a written request to us at:

Ivanti
Attn: Privacy
10377 South Jordan Gateway
Suite 110
South Jordan, UT 84095

The CCPA requires a request to be “verifiable”, this means that we may make inquiries of you in order to confirm your identity prior to request fulfillment. Ivanti has forty-five days from the date a verifiable request is received to respond to your request. In some circumstances, Ivanti may extend the time needed to fully meet your request of up to ninety additional days where necessary. The CCPA indicates that Ivanti is obligated to respond to two requests in any twelve-month period.