February 2024

The European Union's General Data Protection Regulation (GDPR) is about protecting personal data and privacy. Ivanti is committed to GDPR compliance as both a Controller and Processor of personal data. We have data security and privacy practices that are aligned with GDPR principles.

Ivanti's Privacy Program includes:

- an appointed Data Protection Officer.
- a designated data privacy team responsible for developing and implementing processes, policies, standards, and procedures to confirm proper handling of personal data.
- a regular review of our consent mechanisms to ensure that GDPR requirements are met.
- a standard for our direct marketing processes to ensure clear opt-in and unsubscribe features are included in our marketing materials.
- a Cookie Consent Manager that allows data subjects to opt-in to cookies.
- an enforceable data subject request rights process that accommodates the 30-day timeframe.
- review of contractual requirements, including Ivanti’s End-User License Agreement and Data Processing Addendum.
- Ivanti’s Data Processing Addendum with our customers and the Data Processing Agreement with our vendors that appropriately addresses the GDPR requirements when transferred out of the European Union and European Economic Area (EEA).
- implementation of specific policies and procedures addressing the protection of personal data in our business activities.
- designated Security team responsible for developing and maintaining our technical and organizational measures.
- review of our Privacy Policy to ensure we have incorporated our GDPR obligations.
- regular assessment of the data processed by our internal systems and business processes.
- regular evaluation of our security technical and organizational controls.
- adherence to ISO/IEC 27001 industry standard with annual audits conducted by a third party.
- mandatory annual training for all our Ivanti employees on data protection and information security.

If you have questions about how Ivanti is GDPR compliant, please reach out to privacy@ivanti.com.