Ivanti believes in empowering our customers with the ability to manage their IT environment effortlessly. Doesn’t it make sense that managing your own personal data be just as easy? This is why Ivanti is in full support of the General Data Protection Regulation (GDPR), which gives EU individuals more freedom to say how their personal data is handled. The new GDPR requirements provide an opportunity for Ivanti to better serve our customers and reaffirm that we are dedicated to data protection.

We’ve carefully reviewed the requirements set by the GDPR, and are actively improving our products, reviewing internal systems and processes, and verifying contracts to ensure compliance with the GDPR. For example, we are looking at all the places our employee, customer, and prospect personal data are stored, and are reviewing how that information comes into our systems, how it is secured while it is in our care, how we ensure that only authorized individuals have access to that data, and how we securely handle data retention and deletion.

We are taking the same close look at how our products handle and secure personal data when they are deployed to support our customers’ environments, whether on-premise or in the cloud, and will soon be providing best practice recommendations for using our products in GDPR-compliant environments. We have added our Data Processing Addendum (DPA) for our customers to our EULA, and are in the process of updating our Privacy Policy and executing Vendor DPAs with the companies we do business with to ensure they are also GDPR compliant. As you can probably tell, there is a lot of work going on to become GDPR compliant, but we believe these new requirements will ultimately provide an opportunity for Ivanti to better serve our customers.

If you have more questions about how Ivanti will be GDPR compliant, please reach out to privacy@ivanti.com. If you’d like to know how we can help you be compliant, please visit our website: https://www.ivanti.com/solutions/needs/simplify-gdpr-compliance.