



February 2024

The European Union's General Data Protection Regulation (GDPR) is about protecting personal data and privacy. Ivanti is committed to GDPR compliance as both a Controller and Processor of personal data. We have data security and privacy practices that are aligned with GDPR principles.

Ivanti's Privacy Program includes:

- an appointed Data Protection Officer.
- a designated data privacy team responsible for developing and implementing processes, policies, standards, and procedures to confirm proper handling of personal data.
- a regular review of our consent mechanisms to ensure that GDPR requirements are met.
- a standard for our direct marketing processes to ensure clear opt-in and unsubscribe features are included in our marketing materials.
- a Cookie Consent Manager that allows data subjects to opt-in to cookies.
- an enforceable data subject request rights process that accommodates the 30-day timeframe.
- review of contractual requirements, including Ivanti's End-User License Agreement and [Data Processing Addendum](#).
- Ivanti's [Data Processing Addendum](#) with our customers and the [Data Processing Agreement](#) with our vendors that appropriately addresses the GDPR requirements when transferred out of the European Union and European Economic Area (EEA).
- implementation of specific policies and procedures addressing the protection of personal data in our business activities.
- designated Security team responsible for developing and maintaining our technical and organizational measures.
- review of our [Privacy Policy](#) to ensure we have incorporated our GDPR obligations.
- regular assessment of the data processed by our internal systems and business processes.
- regular evaluation of our security technical and organizational controls.
- adherence to ISO/IEC 27001 industry standard with annual audits conducted by a third party.
- mandatory annual training for all our Ivanti employees on data protection and information security.

If you have questions about how Ivanti is GDPR compliant, please reach out to [privacy@ivanti.com](mailto:privacy@ivanti.com).