

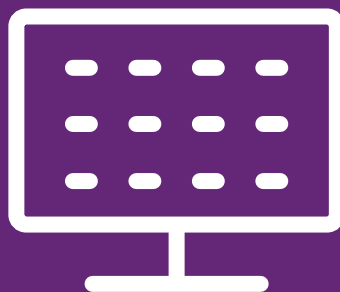


01



Lost  
tickets

02



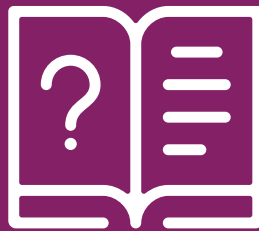
Ticket  
volume

03



Tracking users'  
assets

04



Limited  
resources

05



Employees  
delaying asking  
for support

06



Too few  
self-service  
capabilities

07



When employees  
have to execute  
tasks themselves

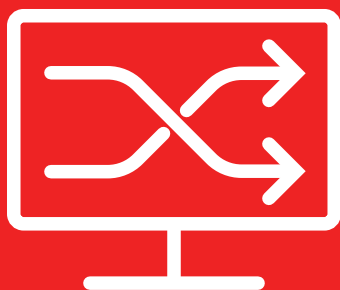


08



Long resolution  
times

09



Lack of tech  
integration

10



Recurring  
issues