

# “What made me invest in DEX” - interview with an IT leader



**Tony Miller**  
VP Enterprise Services,  
Ivanti

[LinkedIn](#)



**Moderator:**  
**Mareike Fondufe**  
Product Marketing Director,  
Ivanti

[LinkedIn](#)

**ivanti**

# Housekeeping



**Download this presentation**  
to save resources + hyperlinks.



**Related content and material**  
located in ON24 platform.



**Our presenters are live in chat**  
to answer any questions!



**Feel free to take the polls!**



**40-minute talk**  
– we'll send a recording if you need  
to drop!

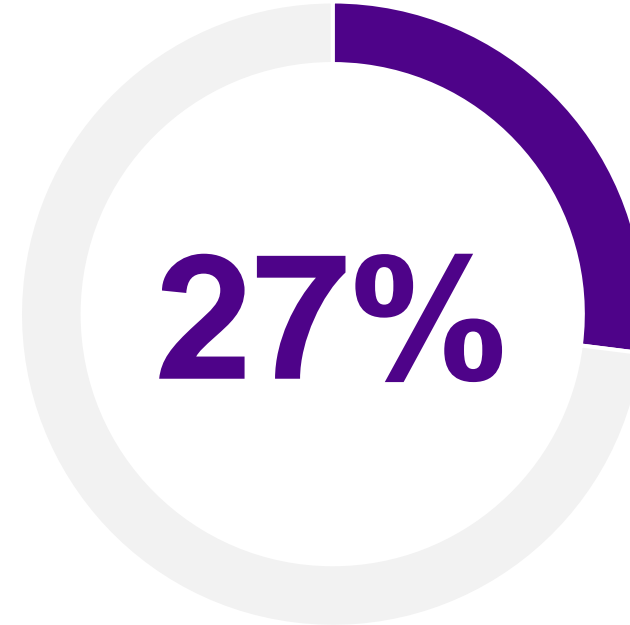


**Please rate and review**  
so we can improve!



**of IT professionals say  
DEX is a high priority.**

*2023 Digital Employee Experience Report, Ivanti*



**of IT professionals switched jobs  
in the last year because they  
don't feel valued as a business  
partner.**

*Defending IT Talent Report (part of the 2023 Everywhere Work Report), Ivanti*



## Senior leadership buy-in for DEX is still not there...



of IT professionals say DEX is a high priority.

## DEX of users but also of IT



68% of IT workers feel burned out at work.



Proactive approach



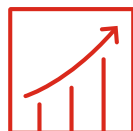
Professional development



# Success measurement



**DEX score**  
organization's health



**ROI**  
automation-driven scalability



**Sentiment**  
company-wide engagement  
& service quality



# Engaging the CIO



# Cross-departmental partnerships



Driving  
employee  
engagement



Removing  
friction for  
remote teams



Non-IT software  
integration &  
onboarding



Improving  
DEX across  
the business



# Additional resources



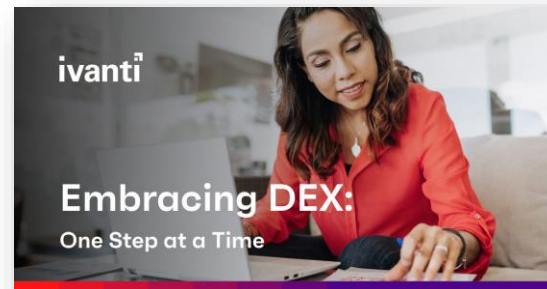
[\[Report\] 2023 Digital Employee Experience Report](#)



[\[Report\] Defending IT Talent](#)



[\[Toolkit\] A staggered approach to improving DEX](#)



[\[Blog\] Embracing DEX: One Step at a Time](#)

## Related solutions for your ESM

### Neurons for Digital Experience

Track, measure and optimize your employees' digital experience to improve productivity, security and employee retention.

[More on Digital Experience](#)

### Neurons for ITSM

Modernize service delivery for IT and beyond. Automate workflows, eliminate costly manual processes, while making your business more efficient, compliant and secure.

[More on ITSM](#)

### Neurons for Discovery & ITAM

Identify and normalize information about all assets that access your network, incl. their usage, performance, license & warranty status.

[More on Discovery](#)

[More on ITAM](#)

# Thank you!



**Tony Miller**  
VP Enterprise Services,  
Ivanti

[LinkedIn](#)



**Moderator:**  
**Mareike Fondufe**  
Product Marketing Director,  
Ivanti

[LinkedIn](#)

# ivanti