

Ivanti Transparency Report

Last Modified: April 12, 2024

Ivanti cares deeply about maintaining the trust of our customers, including our customer's privacy and confidentiality. We are committed to being transparent about Authority Requests we have received from Requesting Authorities for customer data.

All legal process is carefully reviewed. Ivanti will reject or challenge requests that have no legal basis or are unclear, overbroad, or otherwise inappropriate. Unless prohibited by law, Ivanti will notify a customer when it receives a request for that customer's data, including a government request. Wherever possible we encourage customers and third parties to obtain relevant data without our intervention. We strongly believe that any government agency seeking access to customer data should address its request directly with that customer, where possible.

More information on our policies and practices with respect to data can be found in Ivanti's [End User License and Services Agreement](#), [Privacy Policy](#), and [Data Processing Addendum](#).

Scope of report

Our Transparency Report reflects the number and type of Authority Requests Ivanti has received for the preceding year. The current report below reflects Authority Requests received from January 1 – December 31, 2023.

Reporting Period	Type of request	Number of requests	Content data and non-content data disclosed	Only non-content data disclosed
United States				
January 1- December 31, 2023	Court Orders	0	0	0
	Subpoenas	1	0	0
	National Security Requests	0	0	0
Non-US Entities				
January 1 – December 31, 2023	Foreign Requests	0	0	0

Definitions

“Authority Request” means a request for the disclosure of information from a Requesting Authority.

“Customer Data” means Personal Data or Personal Information (as those terms are defined by applicable data privacy law) provided by Ivanti’s customers to Ivanti.

“Requesting Authority” means a court authority, regulatory body, police authority, or other government actor, agency, or agent with the authority to request or subpoena information.

“National security requests” means a National Security Letter issued under 18 U.S.C. § 2709, a Court Order issued under the Foreign Intelligence Surveillance Act or any other classified request for user information issued in the US.

“Subpoena” means a compulsory demand issued in a pending civil or criminal legal matter for the production of documents or testimony (such as grand jury subpoenas or administrative subpoenas).