



Voluntary Product Accessibility Template® (VPAT®)  
Revised Section 508 Edition

**Version 2.3 (Revised) - April 2019**

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## About This Document

The VPAT is provided in four editions based on the guidelines/standards being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International that includes all of the standards.

This is the Revised Section 508 edition of the VPAT. It includes the following standards/guidelines:

- [Web Content Accessibility Guidelines 2.0](#)
- [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)

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# Ivanti Accessibility Conformance Report

## Revised Section 508 Edition

**VPAT® Version 2.3 (Revised) – April 2019**

**Name of Product/Version:** Ivanti Endpoint Manager

**Product Description:** Ivanti Endpoint Manager is a client management solution that helps you simplify desktop administration, reduce IT costs and secure endpoints. With Endpoint Manager, you can discover, inventory, remote control, deliver software, deploy images, patch and secure endpoint devices with both agent and MDM technology. The solution eases the IT tasks of managing endpoint devices.

**Report Date:** November 9, 2019

**Contact Information:** Ivanti Privacy and Certification Team

**Notes:**

**Evaluation Methods Used:** Testing is based on general product knowledge

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports                      Electronic Docs: Partially Supports                      Software: Partially Supports                      Authoring Tool: Not Applicable</p>	<p>Web: Some of the non-text content requires updating to have textual descriptions available for screen readers</p> <p>Electronic Docs: A few of the images need to be updated with alternate text</p> <p>Software: Some non-text content has alt-text labels but not all non-text content is accessible to screen readers</p> <p>Authoring Tool:</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable                      Electronic Docs: Not applicable                      Software: Not applicable                      Authoring Tool: Not applicable</p>	<p>Web:                      Electronic Docs:                      Software:                      Authoring Tool:</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable                      Electronic Docs: Not applicable                      Software: Not applicable                      Authoring Tool: Not applicable</p>	<p>Web:                      Electronic Docs:                      Software:                      Authoring Tool:</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable                      Electronic Docs: Supported                      Software: Not applicable                      Authoring Tool: Not applicable</p>	<p>Web:                      Electronic Docs:                      Software:                      Authoring Tool:</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)                      Also applies to:</p>	<p>Web: Partially Supports</p>	<p>Web: Some structure and relationships are able to be</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>programmatically determined or available as text but not all.</p> <p>Electronic Docs:</p> <p>Software: Some structure and relationships are able to be programmatically determined or available as text but not all</p> <p>Authoring Tool:</p>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs:</p> <p>Software: Partially Supports</p> <p>Authoring Tool:</p>	<p>Web: There are legacy dialogs that may not have a correct reading sequence.</p> <p>Electronic Docs:</p> <p>Software: There are legacy dialogs that may not have a correct reading sequence.</p> <p>Authoring Tool:</p>
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: All instructions and operating content have at least two separate and unique ways of displaying the information.</p> <p>Electronic Docs: All instructions and operating content have at least two separate and unique ways of displaying the information.</p> <p>Software: All instructions and operating content have at least two separate and unique ways of displaying the information.</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not applicable</p>	<p>Web: All means of conveying information use multiple methods.</p> <p>Electronic Docs: All means of conveying information use multiple methods.</p> <p>Software: All means of conveying information use multiple methods.</p> <p>Authoring Tool:</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Few forms have keyboard accelerators</p> <p>Electronic Docs: Content can be navigated with a keyboard</p> <p>Software: Most content is available through a keyboard only interface</p> <p>Authoring Tool:</p>
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some dialogs lose focus and the keyboard can no longer be used for navigation</p> <p>Electronic Docs:</p> <p>Software: Some dialogs lose focus and the keyboard can no longer be used for navigation</p> <p>Authoring Tool:</p>
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p>	<p>Web:</p> <p>Electronic Docs:</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Not Applicable Authoring Tool: Not Applicable	Software: Authoring Tool:
<b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A) Also applies to: <ul style="list-style-type: none"> <li>Revised Section 508               <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool:
<b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A) Also applies to: <ul style="list-style-type: none"> <li>Revised Section 508               <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Our software has no flashing interface Electronic Docs: Our software has no flashing interface Software: Our software has no flashing interface Authoring Tool:
<b><u>2.4.1 Bypass Blocks</u></b> (Level A) Also applies to: <ul style="list-style-type: none"> <li>Revised Section 508               <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool:
<b><u>2.4.2 Page Titled</u></b> (Level A) Also applies to: <ul style="list-style-type: none"> <li>Revised Section 508               <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Some dialogs lack a proper title Electronic Docs: Software: Authoring Tool:
<b><u>2.4.3 Focus Order</u></b> (Level A) Also applies to: <ul style="list-style-type: none"> <li>Revised Section 508               <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports Electronic Docs: Supports Software: Supports	Web: Electronic Docs: Software:

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	Authoring Tool:
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some links don't provide enough context</p> <p>Electronic Docs: Supports</p> <p>Software: Some links don't provide context</p> <p>Authoring Tool:</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some pages have difficulty displaying the language</p> <p>Electronic Docs: Software:</p> <p>Authoring Tool:</p>
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports with Exceptions</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There are legacy dialogs that do change context on focus</p> <p>Electronic Docs: Supports</p> <p>Software: There are legacy dialogs that do change context on focus</p> <p>Authoring Tool:</p>
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Not all dialogs preview the context before change</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some older error has not been modified to the new standard</p> <p>Electronic Docs: Supports</p> <p>Software: Some older error has not been modified to the new standard</p>

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool:
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software: Labels and instructions are provided when user input is required</p> <p>Authoring Tool:</p>
<p><b><u>4.1.1 Parsing</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some HTML is still missing some semantic elements</p> <p>Electronic Docs:</p> <p>Software: Some HTML is still missing some semantic elements</p> <p>Authoring Tool:</p>
<p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some fields are not semantically identified for programmatic identification</p> <p>Electronic Docs:</p> <p>Software: Some field are not semantically identified for programmatic identification</p> <p>Authoring Tool:</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)                      Also applies to:                      Revised Section 508</p>	<p>Web: Not Applicable</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Electronic Docs: Supports  Software: Not Applicable  Authoring Tool: Not Applicable	Electronic Docs: Support videos on YouTube are captioned  Software: Authoring Tool:
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable	Web: Electronic Docs: Software:. Authoring Tool:
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports  Electronic Docs: Supports  Software: Partially Supports  Authoring Tool:	Web: Some legacy elements are still not set to AA requirements  Electronic Docs: Software: Some legacy elements are still not set to AA requirements Authoring Tool:
<p><b><u>1.4.4 Resize text</u></b> (Level AA)                      Also applies to:                      Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supported  Electronic Docs: Supports  Software: Partially Supports  Authoring Tool: Not Applicable	Web: Legacy web elements may fail to size Electronic Docs: Software: Some legacy forms may fail at 200% Authoring Tool:
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)                      Also applies to:</p>	Web: Supports	Web: Text is never represented as an image

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Electronic Docs: Supports  Software: Supports  Authoring Tool: Not Applicable	Electronic Docs: Text is never represented as an image  Software: Text is never represented as an image  Authoring Tool:
<a href="#">2.4.5 Multiple Ways</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable  Authoring Tool: Not Applicable	Web:  Electronic Docs:  Authoring Tool:
<a href="#">2.4.6 Headings and Labels</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Does Not Support  Electronic Docs: Partially Supports  Software: Partially Supports  Authoring Tool: Not Applicable	Web:  Electronic Docs:  Software:  Authoring Tool:
<a href="#">2.4.7 Focus Visible</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports  Electronic Docs: Supports  Software: Supports  Authoring Tool: Not Applicable	Web: Some forms do not properly show focus  Electronic Docs:  Software: Does not apply to non-web software  Authoring Tool:
<a href="#">3.1.2 Language of Parts</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable	Web:  Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Not Applicable  Authoring Tool: Not Applicable	Software:  Authoring Tool:
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable  Authoring Tool: Not Applicable	Web:  Electronic Docs:  Authoring Tool:
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable  Electronic Docs: Not Applicable  Authoring Tool: Not Applicable	Web:  Electronic Docs:  Authoring Tool:
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable	Web: Some legacy dialogs do not show full error messages for correction  Electronic Docs:  Software:  Authoring Tool:
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports  Electronic Docs: Not Applicable  Software: Not Applicable	Web: Some legacy dialogs do not show full error messages for correction  Electronic Docs:  Software:  Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	

### Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">1.4.6 Contrast Enhanced</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Web: Not Applicable	Web: Does not apply

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
<a href="#">2.2.3 No Timing</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">2.2.4 Interruptions</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">2.4.8 Location</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">2.4.10 Section Headings</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">3.1.5 Reading Level</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">3.1.6 Pronunciation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">3.2.5 Change on Request</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply
<a href="#">3.3.5 Help</a> (Level AAA) Also applies to:	Web: Not Applicable	Web: Does not apply



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b>3.3.6 Error Prevention (All)</b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Does not apply

## Revised Section 508 Report

Notes:

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Does Not Support	
302.3 Without Perception of Color	Supports	No user operations require perception of color
302.4 Without Hearing	Not Applicable	Endpoint Manager does not use audio to convey information
302.5 With Limited Hearing	Not Applicable	Endpoint Manager does not use audio to convey information
302.6 Without Speech	Not Applicable	Endpoint Manager does not require speech input
302.7 With Limited Manipulation	Supports	Fine motor control not required to use Endpoint Manager
302.8 With Limited Reach and Strength	Not Applicable	Endpoint Manager does not provide a manual mode of operation
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

## Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
<a href="#">403 Biometrics</a>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
<a href="#">404 Preservation of Information Provided for Accessibility</a>	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
<a href="#">405 Privacy</a>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
<a href="#">406 Standard Connections</a>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
<a href="#">407 Operable Parts</a>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
<b>407.3 Input Controls</b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
<u><a href="#">408 Display Screens</a></u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
<u><a href="#">409 Status Indicators</a></u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
<u><a href="#">410 Color Coding</a></u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
<u><a href="#">411 Audible Signals</a></u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
<u><a href="#">412 ICT with Two-Way Voice Communication</a></u>	Heading cell – no response required	Heading cell – no response required
<b>412.2 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
<b>413 Closed Caption Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
<b>414 Audio Description Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

## Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>501.1 Scope – Incorporation of WCAG 2.0 AA</b>	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<b><u>502 Interoperability with Assistive Technology</u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Endpoint Manager is not platform software
502.2.2 No Disruption of Accessibility Features	Supports	
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not applicable	
502.3.2 Modification of Object Information	Partially Supports	There are properties that are not configurable in the Config.api
502.3.3 Row, Column, and Headers	Supports	Standard SQL database with published data dictionary
502.3.4 Values	Supports	Standard SQL database with published dictionary
502.3.5 Modification of Values	Supports	Standard SQL database
502.3.6 Label Relationships	Supports	Inherited function from SQL
502.3.7 Hierarchical Relationships	Supports	Inherited function from SQL
502.3.8 Text	Supports	
502.3.9 Modification of Text	Not Supported	
502.3.10 List of Actions	Partial	There are older dialogs that do not support listing the action objects
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Not supported	
502.3.13 Modification of Focus Cursor	Not supported	
502.3.14 Event Notification	Not supported	
502.4 Platform Accessibility Features	Not supported	
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	
503.3 Alternative User Interfaces	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation		
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

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