



Coronavirus Information

MGM Resorts continues to closely follow guidelines from the Centers for Disease Control and Prevention (CDC) and local health districts, and we will update plans and protocols accordingly. The health and safety of our guests and employees remains our top priority.

We have included information about MGM Resorts' health and safety efforts below. Additional information about COVID-19 can be found at the CDC's website at: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

GENERAL

- No domestic travel notices or precautions have been issued.
- We are following recommendations from the CDC and local health organizations, which focus on general CDC guidance around flu prevention (washing hands, avoiding touching face).
- We are also continuing to maintain rigorous cleanliness and safety standards throughout our resorts.
- MGM Resorts is in contact with health officials and we will continue monitoring developments and following their guidance.

CDC guidance around prevention of the spread of COVID-19 and the flu continues to be:

- Wash hands often with soap and water for at least 20 seconds
- Avoid touching eyes, nose or mouth with unwashed hands
- Avoid close contact with people who are sick

PREVENTION

MGM Resorts has taken comprehensive steps to prepare for all potential health and safety risks and work to prepare our resorts for any potential impacts.

Our security and operations teams continually update their health and safety plans and procedures to ensure they remain as effective as possible. This includes:

- Proactive procurement of supplies and materials.
- Detailed protocols and procedures for handling of all types of contagious illnesses and other potential health hazards.

Our teams have focused on proactive cleaning and sanitation procedures. These include:

- Placing hand sanitizer dispensing stations in high-traffic, visible areas.
 - Examples may include entrances, exits, bathrooms, elevator landings, hotel lobby, showrooms, etc.
- Reinforcing cleaning and disinfectant procedures, with focus on:
 - Faucets and toilet flush levers
 - Doorknobs and locks

FREQUENTLY ASKED QUESTIONS

Do you know about the coronavirus?

- The safety of our guests and employees is always a top priority.
- MGM Resorts has communicated and educated all employees about the coronavirus to ensure they understand what it is, how it's spread and what we are doing to protect guest and employee health.

Are you increasing cleaning or other preparation related to coronavirus?

- Our security and operations teams continually update their health and safety plans and procedures to ensure they remain as effective as possible. This includes:
 - Proactive procurement of supplies and materials.
 - Detailed protocols and procedures for handling of all types of contagious illnesses and other potential health hazards.
- We also work with CDC and local health officials and will continue following their guidance.

Should I be wearing a mask? Are masks available to customers or employees?

- CDC guidelines are not currently advising the use of masks.
- CDC guidelines for prevention center on general flu prevention, including
 - Washing hands often with soap and water for at least 20 seconds.
 - Avoid touching eyes, nose or mouth with unwashed hands.
 - Avoid close contact with people who are sick.

What is being doing to help keep public areas, like the restrooms, clean to prevent the risk of getting the coronavirus?

- MGM Resorts is already using disinfectants that are designed to prevent further spread of viruses like the one that causes coronavirus.
- Public area cleaning procedures are continually evaluated for the benefit of both guest and employee health safety.

Are you prepared to handle cases of coronavirus?

- Our security and operations teams have detailed protocols and procedures for handling all types of contagious illness and other potential health hazards.

Is the venue following CDC/World Health Organization (WHO) policy and guidance? Is the venue engaged with local health departments?

- Our Emergency Management team is closely monitoring the COVID-19 situation and following guidance from CDC and local health officials.

What happens if we have a guest or employee who is suspected to have COVID-19?

- We do not have any reason to believe that any of our guests or employees have been exposed to COVID-19.
- If that were to happen in the future, we have close partnerships with our local health departments and would take their direction in responding to any concerns.
- The CDC and local health departments are responsible for managing any suspected or confirmed cases, including reaching out to individuals that the person has been in recent contact with.
- Our security teams have special protocols in place to respond until EMS arrives if there is a medical emergency, and our hotel teams have protocols in place with an outside vendor if there is a concern with a guest room.