

# Insights for Printer Management

Printers play a significant role in your retail and supply chain tasks. Whether they're printing invoices, receipts, or barcoded labels, tasks come to a standstill without them. Your business depends on uptime from all your technology systems, and printers are no exception.



So, what if you could anticipate bottlenecks and outages among your printer population? And how much could that save your business? Ivanti® Printer Incident Management Suite delivers actionable insights about your Honeywell printer population. With these reports, you can minimize downtime, predict spend on consumables, and more for uninterrupted productivity

## Designed for Honeywell Printer Fleet

Visibility is more than the network addresses of your mobile printers. Gain meaningful data from your printers that can help you prepare for store openings, or media replenishments needed before the next shift change. Printer Incident Management Suite has been developed in conjunction with Honeywell, and assimilates data from your Honeywell SmartSystems-enabled mobile printers.

## Predict and Prevent Service Delays

When a printer goes down, workers often switch over to the next available printer in their area. You want them focused on their tasks, not thinking about replenishing media, swapping print heads, or other printer maintenance. With Printer Incident Management Suite you have the visibility to perform maintenance proactively, preventing service interruptions.

## Know When to Reorder Supplies

Avoid overspending on consumable media and print heads. You have the visibility needed to determine usage over time, peak-use periods, and more. Make sense of your inventory requirements and benefit from a predictable budget for consumables.

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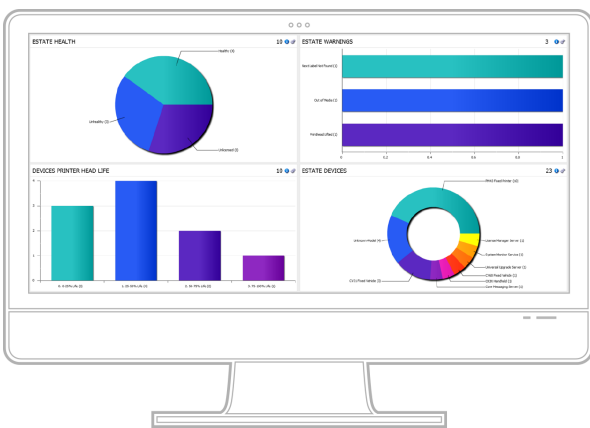
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## Insights for Issue Resolution

Is the printer down because it has a damaged head, or did someone simply leave the lid open? The Printer Incident Management Suite console offers printer-status insights on items ranging from faulty dots in the print head to battery health, number of labels printed, available memory, and much more. Get the error details you need to determine the best corrective action. Prevent unnecessary shipments to service depots and obtain a better understanding of your spares-pool requirements.

### Preserve a Positive Retail Experience

Shoppers arrive at the retail checkout line holding your business success in their cart. You want to be sure they leave happy—with plans to return soon, and often. But checkout can be a challenge. Don't let delays caused by printer problems as simple as receipt paper replacement become a source of customer frustration.



### Keep Orders Moving

Logistics businesses thrive when conveyors continuously carry shipments on their way to the loading dock doors. But an empty print head can bring an entire shipping line to a halt. Be sure, before the line starts running, that printers are replenished and ready to keep pace with the day's business demands.

### Supported Honeywell Printers

Printer Incident Management Suite is a collaboration with Honeywell, and supports the following printers:

- PB21
- PB22
- PB31
- PB32
- PB50
- PB51
- PC23
- PC43
- PF2i
- PF4i
- PM4i
- PM43
- PR2
- PR3
- PX4i
- PX6i
- PD43
- PM42

#### Learn More

- [ivanti.com/wavelink](https://ivanti.com/wavelink)
- 1 206 274 4280
- [wavelink@ivanti.com](mailto:wavelink@ivanti.com)

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