ivanti Wavelink

# Stay at Peak Productivity

You've invested in mobile productivity with Ivanti<sup>®</sup> Supply Chain solutions. Now, protect that investment and be confident that your mobile deployments remain at their very best. Our Maintenance and Support Plan gives you access to updates, product experts, and more! Don't let downtime or security risks compromise your operating margin. Ensure your systems are ready for business—today and tomorrow.

## Free Access to Software Updates

Our Maintenance plans give you access to all patches and releases for your product—both major and minor. Ensure you're on the latest versions, at a fraction of the price of purchasing upgraded licenses. Releases include:

- Security patches and "hot" fixes
- Major releases: version 1.0 to 2.0
- Minor releases: version X.1, X.2
- Updates to support new device firmware
- Bug fixes

#### **Unlimited Product Support**

With Maintenance, you also gain access to our technical support experts for the duration of your plan. The plan includes all the incident coverage and support case updates you need, as well as priority telephone and online help.

#### **Community Access**

Exchange notes, troubleshoot, even help other users of Ivanti supply chain mobility solutions through our online Community. Our extensive knowledge base provides a searchable system for quick answers to your product questions.



# **Global Access to Experts**

Whether you're operating in Atlanta or Athens, Christchurch or Capetown, our product support experts are available to work with you within your region. You can count on regional contacts to deliver support during business hours that align appropriately with your business.

## **Long-Term Support**

Maintenance plans are available in terms from 12, 36, or 60 months. Choose the duration that works best for your business. Organizations trust Ivanti maintenance to keep their apps current throughout the life of their mobile deployment—across generations of devices.

# **Getting Started is Easy**

Maintenance is available for businesses using at least one (1) active license for an Ivanti supply chain mobility product. Renewal is on an annual basis. Our Terms & Conditions are available on our website or by contacting your Ivanti supply chain sales representative. Take a look and start protecting your investment in mobile productivity today.

ivanti.com/wavelink	
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