

Harmonizing the IT Environments of Three Merged Businesses



PROFILE

Largest European consumers' cooperative, with more than 400 shops, more than 2.7 million members, and 22,000 employees in 12 regions in Italy

INDUSTRY

Large-scale distribution

SOLUTIONS

Ivanti® Endpoint Manager, powered by Landesk
Ivanti® Patch for Endpoint Manager, powered by Landesk

KEY BENEFITS

- Up-to-date solutions
- Patching across operating systems and third-party applications
- Single-pane-of-glass monitoring and management

Born of the merger of Coop Adriatica, Coop Consumatori Nordest, and Coop Estense, the newly minted Coop Alleanza 3.0 aimed in 2016 to standardize processes across the organization and identify the best management models and tools to help make that possible. This included taking a closer look at the tools each company used prior to the merger.

Coop Adriatica and Coop Consumatori Nordest had previous positive experiences with Ivanti solutions (formerly Landesk). This feedback helped Coop Alleanza select the company as its go-to IT management vendor.

Andrea Guglielmi, head of IT security, says of this choice, "We wanted a company that offered cutting-edge solutions, but also believed in continually improving its products." The company knew Ivanti solutions could help it get a handle on IT management enterprise-wide, and would grow with Coop Alleanza as it worked to support the local economy and answer the needs of widespread communities for convenience, quality, and safety.

The Solution

The company adopted Ivanti Endpoint Manager and Ivanti Patch for Endpoint Manager for its 7,000 systems. Able to integrate with numerous IT solutions, Endpoint Manager helps Coop Alleanza centrally manage its user devices. It helps distribute applications enterprise-wide via automated rollout projects, provides a self-service app store experience, and delivers deeper insights into user devices—enabling the IT department to improve productivity for users.

For its part, Ivanti Patch for Endpoint Manager automates patch management across the enterprise to protect against threats, keep software performing at its best, and meet compliance mandates. Vulnerability scans quickly identify systems with missing patches, and then Patch for Endpoint Manager applies the needed patches automatically. Coop Alleanza can initiate thousands of system actions with a single operation and without saturating the network. And that means IT and employees alike can focus on supporting initiatives that help the company meet the needs and aspirations of its members.

Results

Coop Alleanza enjoys a strong track record with Ivanti solutions and anticipates additional benefits as this implementation draws to a close in the spring of 2017.

"We look forward to a complete view of and management of all our systems in a single environment," says Guglielmi, "as well as the ability to make accurate assessments of our software to comply with licensing regulations."



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