



CHALLENGES

- Poor performance of Citrix servers was increasing business costs from lost time, low staff productivity and poor quality of service.

SOLUTION

- Ivanti Performance Manager deployed across Citrix farm to control processor activity and lock-ups.

BENEFITS

- Improved quality of service
- Greater system stability
- Improved user experience

ABOUT IVANTI

Ivanti is the global leader in user environment management (UEM) with over 3,000 enterprise customers worldwide that have deployed to over 7 million desktops. Ivanti DesktopNow and DataNow enable IT teams to deliver the ultimate user experience and productivity across physical and virtual desktops while optimizing security and reducing operational and infrastructure costs. The company is headquartered in Sunnyvale, CA with offices around the world.

“Since the introduction of Ivanti Application Manager to our build, the stability of our Citrix farm has dramatically improved.”

— Peter Heck,
Head of Server Management
Deutsche Börse AG

Deutsche Börse Group

Ivanti delivers another sound investment

Background

Deutsche Börse Group is one of the leading international exchange organizations. Employing about 3,200 people, it is fully integrated, offering one-stop access to trading, settlement and information products.

Deutsche Börse ran a pilot before introducing Citrix technology within their organization. The pilot soon revealed issues with both the performance and stability of the Citrix servers as users were able to launch unauthorized applications, such as games, greeting cards and animated jokes, which were being distributed by e-mail.

Scalable solution for future growth

“Stability of our system is my primary concern. Working with our partner EDS Systematics, we looked for and found a solution: Ivanti Application Manager, which only allows users to launch programs that are tried and tested within our environment. Since the implementation of Ivanti Application Manager the stability of our Citrix farm has improved dramatically.” reports Peter Heck, Head of Server Management at Deutsche Börse.

Challenges for a growing organization

When Deutsche Börse acquired Clearstream International in Luxembourg and entory AG in Germany, the implementation of the technology infrastructures of these two companies into Deutsche Börse’s existing environment became a high priority project.

“As we grow and integrate our organization our Citrix farm will also grow in size. However, what we do not want is a massive increase in administration resources. We see other parts of the Ivanti Management Suite, such as Ivanti Performance Manager, key to monitoring our systems and ensuring we constantly get the best possible performance from the resources we have available,” says Heck.